

## THE CHARTER « PARISIEN D'UN JOUR, PARISIEN TOUJOURS » (PARIS GREETER)

Our association, with the support of the City Hall and the Paris Tourist Office, wishes to involve Parisians more in welcoming visitors, by promoting exchange, transmission and sharing, under the sign of free of charge.

So that the visitor can appreciate the city "differently", soak up its atmosphere, meet its population and understand its history, the association "Parisien d'un jour, Parisien toujours" (Paris Greeter) organizes meetings between visitors and Parisians during neighborhood walks whose primary goal is exchange.

"Paris" is understood in its broadest sense; the area includes the inner suburbs served by the metro or by a single means of transport from Paris.

Who are the volunteers?

Volunteers are members of the Association. They are lovers of Paris who are keen to share with visitors their knowledge and their passion for this fascinating city. They offer, during their free time, to introduce their guests to places they know particularly well, as they do with their friends. At the end of a stroll, visitors must have the feeling not only of having strolled through Paris, but also of having penetrated the heart of Parisian life. The volunteer will do everything possible to make their stay in Paris easier, for example informing them how to get around using public transport. The volunteer shares his city. This discovery must be made "off the beaten track", it must in no case be a guided tour of the city.

The highlights of the walk (shops, artisan workshops, markets, neighborhood life, sports, culture, ...) are supports for the encounter. It is the human experience, the exchange that is important and remains the basis of the meeting.

Each volunteer must be motivated, enthusiastic, open, sociable, available and enjoy human contact. Speaking a foreign language is not compulsory, but desirable. Volunteers should not discriminate against visitors' age, origin, religion, mobility, or any other. They should take into account specific requirements of visitors.

Any alcohol consumption remains the responsibility of the concerned individuals during the activities of the association. All drug use is prohibited

Who are the visitors?

The number of people for a walk with a volunteer cannot exceed 6 people, and the group must be made up of at least one person over the age of 18.

Visitors can be families, groups of friends, couples, single people, business travelers, tourists or others ... Priority is given to requests from foreigners and visitors from outside of Paris. The Association is not intended to welcome Ile-de-France residents, but can do so depending on availability.

How does the Association put visitors and volunteers in contact?

In order to benefit from a meeting with a volunteer, each visitor or group of visitors fills out an online form in which they describe their desired dates for a walk and in which language they prefer to take it.

This questionnaire allows the Association, one month before the date of the tour, to look for an available volunteer and to make a proposal to the visitor with the information provided by the volunteer: date, meeting place and language spoken during the tour.

The fact of making a request does not necessarily guarantee the availability of a volunteer on the requested dates. In this case, the Association will warn the visitor of the impossibility of responding to his request. The Association cannot be held responsible for any inconvenience that may result from this impossibility or from any cancellation of a planned ride. Cancellation should only take place for a major cause such as the sudden unavailability of the volunteer.

As soon as the walk is confirmed, the visitor is asked to contact the volunteer to confirm their participation. The volunteer and the visitor are then able to communicate directly with each other to better prepare their trip.

A "flash wall", available on the Association's website, allows volunteers to offer walks directly to visitors who have made their request late.

Some details about the walk

If the visitor, after requesting a walk, does not make contact or does not respond to contact attempts on the part of the volunteer, the latter is released from his hospitality commitment.

Each walk is unique. It is the volunteer who decides which walk he will take with the visitor. It is "tailor-made" according to the wishes of the visitor, the volunteer who welcomes them, and other criteria such as the weather, Parisian events, the type of relationship established between the visitor and the volunteer ...

The meeting lasts two to three hours but can last longer as long as the volunteer and the visitor (s) agree.

The volunteer can welcome the visitor or visitors alone or with a person of their choice, depending on the visitors received. For example, if the visitors are with family, the welcome and the outing can be with the family of the volunteer, or with one of his children, or another volunteer who would help with the translation.

The Association reiterates the need to be very careful not to make visitors take unnecessary risks and recommends following pedestrian traffic rules, especially crossing at red lights in crosswalks, as well as not taking visitors to unsafe places, to avoid any problems.

If expenses are incurred (drinks in a cafe for example), each person pays for their personal expenses. The volunteer has no obligation to pay for the visitor (s) and vice versa.

The visitor (s) are informed of the operating rules and undertake to comply with them. If this is not the case (long unjustified delay, lack of respect, no obvious interest in the walk, etc.) the volunteer is released from his hospitality commitment.

Visitors are encouraged to contribute to the smooth running and sustainability of the Association by making a donation to be made on its site through the Paypal system or in cash during the walk. In this case, the volunteer must pay over the sum received in full to the Association.

In any case, the member must not accept any tips or personal compensation.

## RESPONSIBILITIES.

The visitor acknowledges having read that the meeting is free and cannot hold the Association nor the volunteer for any failure or dispute.

The walks are the responsibility of each of the participants. The Association can in no way be held responsible for any incident or accident that may occur during a walk.

The information contained on the site [www.greeters.paris](http://www.greeters.paris) was correct, to our knowledge, at the time of publication. The site is regularly monitored and updated, but the Association cannot be held responsible or complicit in any loss, damage or inconvenience, which may result from the use of the information published on the site.

External links to friend or partner sites are published on our pages. The Association considers that they may be useful for site visitors. However, the Association does not endorse any of the products, services or information offered by these sites, nor the organizations that manage them. Likewise, the Association does not conduct quality control on these sites and therefore accepts no responsibility for actions resulting from their use or that of the other links published there.

Since May 25, 2018, the regulations concerning the protection of personal data (RGPD) are applicable.

Only the necessary data is collected, in particular the name, address, email address, telephone number and date of birth of members to allow the allocation of walks.

The name of the volunteer, as well as his contact details, like those of the visitor, will only be visible once the walk has been accepted by the visitor. An information retention period is in place (3 years after the date of the last request for the visitor, at the end of the association's membership for members).

Volunteers benefit from the possibility of knowing the saved items, either on the blog (flash wall / personal data tab), or when they fill out their report after a walk (at the bottom of the page),

This possibility, as well as a right of rectification and withdrawal of data concerning them can be exercised by contacting: [secretaire@parisgreeters.fr](mailto:secretaire@parisgreeters.fr)

Everyone who has access to the files containing information about volunteers and visitors signs a confidentiality agreement.